

QUICK FEET COACHING



DATA PROTECTION & PRIVACY POLICY



DATA PROTECTION & PRIVACY POLICY

Quick Feet Coaching ("we", "our", or "us") respects your privacy and is committed to protecting your personal data. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or use our services, in accordance with the General Data Protection Regulation (GDPR) (EU) 2016/679.

1. Who We Are

Data Controller:

Quick Feet Coaching

14 Gibbon Lane, Plymouth, Devon, PL4 8BR

quickfeetcoaching.co.uk

07873511628

Data Protection Officer: Stephen Guy

2. Personal Data We Collect

We may collect and process the following categories of personal data:

- Identity Data – name, username, date of birth
- Contact Data – email address, phone number, billing/shipping address
- Technical Data – IP address, browser type, operating system, device info
- Usage Data – browsing behavior, pages visited, time spent
- Marketing and Communications Data – preferences in receiving marketing from us

We do not collect special categories of personal data (e.g., race, religion, health information) unless explicitly required and with your consent.

3. How We Collect Your Data

We collect your data through:

- Direct interactions (e.g., filling out forms, contacting us)
- Automated technologies (e.g., cookies, analytics tools)
- Third-party services (e.g., payment providers, social login)



**QUICK FEET
COACHING**



DATA PROTECTION & PRIVACY POLICY

4. Legal Bases for Processing

Under GDPR, we must have a lawful basis for processing your personal data. We rely on:

- Consent – when you have given clear permission
- Contract – to perform or prepare a contract with you
- Legal obligation – to comply with the law
- Legitimate interests – for business purposes that do not override your rights

5. How We Use Your Data

We use your personal data to:

- Provide, operate, and maintain our services
- Communicate with you (support, updates, marketing – where permitted)
- Process transactions and manage your orders
- Improve our website and customer experience
- Comply with legal and regulatory requirements

6. Data Sharing and Transfers

We may share your data with:

- Trusted third-party service providers (e.g., hosting, payment processing, analytics)
- Regulatory bodies or law enforcement where required
- Business partners, only with your consent

If we transfer your data outside the EEA, we ensure appropriate safeguards (e.g., Standard Contractual Clauses) are in place.



DATA PROTECTION & PRIVACY POLICY

7. Data Retention

We retain your personal data only for as long as necessary to fulfill the purposes for which it was collected, or to comply with legal, tax, or regulatory requirements.

When no longer needed, your data will be securely deleted or anonymized.

8. Your Data Protection Rights

Under GDPR, you have the following rights:

- Right to access – request a copy of your personal data
- Right to rectification – request correction of inaccurate data
- Right to erasure ("right to be forgotten")
- Right to restrict processing
- Right to data portability
- Right to object to processing
- Right to withdraw consent – at any time, where processing is based on consent
- Right to lodge a complaint with a supervisory authority (e.g., your local Data Protection Authority)

To exercise any of these rights, please contact us at: www.quickfeetcoaching.co.uk

9. Cookies and Tracking

We use cookies and similar technologies to enhance user experience and analyze site traffic. You can manage or disable cookies through your browser settings or our cookie consent banner.



**QUICK FEET
COACHING**



DATA PROTECTION & PRIVACY POLICY

10. Data Security

We implement appropriate technical and organizational measures to protect your data, including encryption, access controls, and staff training.

11. Children's Privacy

Although our services are intended for individuals under the age of 16. We do not knowingly collect data from children without parental consent.

12. Changes to This Policy

We may update this Privacy Policy from time to time. When we do, we will revise the "Effective Date" and notify you of significant changes.

13. Contact Us

If you have questions or concerns about this Privacy Policy or our data practices, please contact:

Quick Feet Coaching

14 Gibbon Lane, Plymouth, Devon, PL4 8BR

www.quickfeetcoaching.co.uk

Tel: 07873511628



**QUICK FEET
COACHING**

